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1200 New Jersey Avenue, SE
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Additionally, may be filed with the U.S. Department
of Justice at:
U.S. Department of Justice
Civil Rights Division
950 Pennsylvania Avenue, N.W.
Criminal Section, PHB
Washington, DC 20530



**Maryland's
Motor Carrier Safety Assistance Program
Your Rights Under Title VI**



(Agency)

(Officer/Inspector Name)

(ID Number)

(Inspection Report Number)

(Agency Title VI Complaint Contact)

(Address)

(Phone)

The Maryland Department of Transportation-State Highway Administration (MDOT-SHA), It's commercial vehicle enforcement Subrecipients and contractors are dedicated to the following

Title VI of the Civil Rights Act of 1964 as amended, The Civil Rights Restoration Act of 1987 and other non-discrimination laws. It is the policy of MDOT-SHA that discrimination based on race, color, national origin, sex, age, or disability, shall not occur by its employee's, sub-recipients, or contractors in connection with any of its programs. MDOT-SHA will work with subrecipients to develop and execute their Title VI program in a way that is fair and free from discrimination.

What is Title VI?

Title VI of the Civil Rights Act of 1964 protects individuals and groups from discrimination on the basis of their race, color, or national origin in programs and activities that receive Federal financial assistance.

Who Must Comply with Title VI?

All programs and operations of entities that receive assistance from the federal government (i.e., recipients), including:

State agencies
Local agencies
Private and nonprofit entities
Subrecipients.

Laws and Regulations that regulate the Title VI Program,

Civil Rights Act of 1964, *(Protects Individuals and Groups from discrimination based on race, color, and national origin)*

Federal-Aid Highway Act of 1973, *(prohibits discrimination on the basis of sex)*

Section 504 of the rehabilitation Act of 1973, *(prohibits the discrimination against persons with disabilities)*
Americans with Disabilities Act, *(prohibits the discrimination against persons with disabilities)*

Age Discrimination Act of 1975, *(prohibits discrimination based on age)*

Executive Order 13166 (limited English Proficiency)

Civil Rights Restoration Act of 1987, *(Restores the broad, Institution-wide scope and coverage of non-discrimination statues to include all programs and activities of Federal-aid recipients, subrecipients and contractors, whether such programs and activities are federally assisted or not.)*

Programs Covered

Federally assisted programs include any Federal Motor Carrier Safety Administration program related activity and/or service to include Licensing and registration related activities/services and any motor carrier compliance activity/service.

Who is a Limited English Proficient Person?

Persons who do not speak English as their primary language and who have a limited ability to read, speak, write, or understand English can be Limited English proficient, or "LEP". These individuals may be entitled to language assistance with respect to a service, benefit, or encounter during a roadside inspection.

Note : Executive order 13166 (LEP) does not provide the driver relief from the requirements of 391.11(b)(2)

Who May File A Complaint?

A Title VI Program Complaint can be filed by any individual or individuals who feel they have been subject to discrimination by any MDOT-SHA, its Commercial Vehicle Enforcement subrecipients, or contractors during a roadside inspection based on race, color, national origin, sex, age, disability, income status or LEP. you can file a Title VI complaint.

When must one file?

According to U.S. DOT regulations, 49 CFR §21.11(b), a complaint must be filed not later than 180 days after the date of the last instance of alleged discrimination, unless the time for filing is extended by the investigating agency.

What Information should be Included In a Complaint?

Complaints should be in writing and signed and may be filed by mail, fax, in person, or e- mail.

However, the complainant may call the agency and provide the allegations by telephone, and the agency will transcribe the allegations of the complaint as provided over the telephone and send a written complaint to the complainant for correction and signature.

A complaint should contain at least the following information:

- A written explanation of what has happened;
- A way to contact the complainant;
- The basis of the complaint (e.g., race, color, national origin);
- The identification of a specific person/people and the respondent (e.g.) agency/organization) alleged to have discriminated;
- Sufficient information to understand the facts that led the complainant to believe that a or some discrimination occurred in a program or activity that receives Federal financial assistance; and
- The date(s) of the alleged discriminatory act(s).

Complaint should indicate if the alleged discrimination is on- going.

What will this agency do with my complaint?

Once a complaint is filed, the Office of Equal Opportunity will determine whether they have jurisdiction to investigate the issues raised. If they do not have jurisdiction, the complaint will be forwarded to the appropriate agency. If it is determined that this agency has jurisdiction, the allegations will be investigated, and an attempt will be made to resolve the violations found. If negotiations to correct violations are unsuccessful, enforcement proceedings may be initiated to achieve compliance.